



National Accreditation Board for Hospital & Healthcare Providers

Entry Level Certification Program

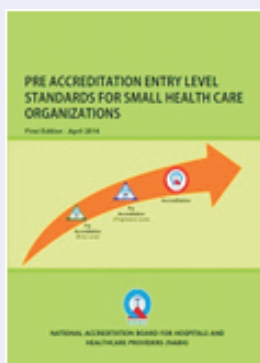


Entry Level Hospitals

10 Chapters
45 Standards
167 Objective Elements

Entry Level SHCO

10 Chapters
41 Standards
149 Objective Elements



Introduction to NABH: National Accreditation Board for Hospitals and Healthcare Providers (NABH) is a constituent board of Quality Council of India (QCI) which is established with a vision to be the apex national healthcare accreditation and quality improvement body, functioning at par with global benchmarks. NABH as an organization is accredited by the International Society for Quality (ISQua) and is an institutional member of ISQua and ASQua.

Entry Level Certification Program

National Accreditation Board for Hospitals and Healthcare Providers (NABH), Quality Council of India (QCI) has partnered with Insurance Regulatory and Development Authority (IRDA) to carry out entry level certification of hospitals which has been made mandatory for providing cashless insurance facility to the citizens at their premises.

NABH ensures high quality of care and patient safety, the objective of this certification process is to build a quality culture at all levels and across all the functions of the healthcare organisations.

HOPE - Healthcare Organizations Platform for Entry Level Certification

- ❖ Revamped portal for entry level certification process of Hospitals and Small Healthcare Organizations.
- ❖ Includes registration, documentation and fee submission to be carried out on HOPE web portal and a parallelly developed mobile application.
- ❖ Multifarious platform for certification process of healthcare organizations.
- ❖ Holds complete information about the simplified certification process, requirements and compliances.

It encompasses relevant & comprehensive quality assurance standards for Health care Organizations and Small Healthcare Organizations. These are in natural alignment to the Hospital Standards, with a community focus.

Outline of NABH Entry Level Certification Standards

Patient Centered Standards

- a) Access, Assessment and Continuity of Care(AAC)
- b) Care Of Patient (COP)
- c) Management of Medication(MOM)
- d) Patient Right and Education(PRE)
- e) Hospital Infection Control(HIC)

Organization Centered Standards

- a) Continuous Quality Improvement(CQI)
- b) Responsibilities of Management(ROM)
- c) Facility Management and Safety(FMS)
- d) Human Resource Management(HRM)
- e) Information Management System (IMS)

Benefits of Entry Level Certification:

- ❖ Improved level of community confidence and trust
- ❖ Quality And Patient Safety Into Focus
- ❖ Roadmap for standardization
- ❖ Patient centered culture
- ❖ Systems oriented approach
- ❖ Improved patient satisfaction levels
- ❖ Improved healthcare outcomes
- ❖ External recognition
- ❖ Empanelment by insurance agencies

Several measures are being taken for assisting healthcare organizations as:

- ❖ Awareness Creation
- ❖ Technology usage to ensure transparency
- ❖ Continuous Hand holding

Who can apply?

All the Allopathic Hospitals having Inpatient and Daycare Beds can apply for entry level certification program on HOPE portal

Entry level Hospital (HCO) – Hospitals with more than 50 sanctioned beds	Entry level SHCO (SHCO) – Hospitals having up to 50 sanctioned beds
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How much is the Fees?

Fees towards certification depend on the size of the healthcare organization. To view the complete fee structure please visit important links on NABH website followed by fee structure under quick links

How to apply for certification?

All aspiring healthcare organizations desirous to achieve certification can apply online by registering on the HOPE website

Are there any trainings conducted for the programme?

NABH conducts various training and awareness programmes round the year regularly. It is advisable that the aspirant healthcare organizations attend Training Programme on Implementation (POI) for better understanding the standards.

How to procure a copy of the standards?

The standards can be purchased online and the hard copy of the standard shall be dispatched to the address submitted while purchasing the same. Cost of Entry level Hospital is Rs. 1500/- and Entry level SHCO is Rs. 1000/-

For further details please visit the NABH website

**National Accreditation Board for Hospitals
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Quality, Safety, Wellness